

August 12, 1985

-2-

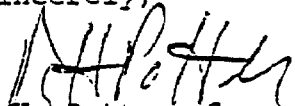
involved Model 600 modification trigger assemblies were found to have been out of specification. However, as a gesture of good will, I've instructed our Arms Service Department to install, at no charge, a new fire assembly in your Model 600 so you'll never doubt the safety of that part. We'll also install a new recoil pad on the rifle at a C.O.D. charge of \$35.00 - \$40.00 if that price range is acceptable to you. Your present pad looks like it's seen some heat or hard use and needs replacement as you requested.

However, based on our findings, we cannot assume any responsibility relative to your car repair reimbursement. I assure you that this determination is an objective one. Had our experts even found a small fire assembly irregularity, you would be immediately reimbursed, as all Remington firearms are automatically guaranteed against defects in workmanship and/or materials. We very much pride ourselves in standing behind our products 100%.

By return mail, please advise to proceed with the C.O.D. recoil pad work. We will then promptly install a quality pad and ship the rifle to your home address.

Thank you for giving us this opportunity to be of service, Mr. Ashback, and we wish you every hunting and shooting success.

Sincerely,

  
R.H. Potter, Supervisor  
Product Service

RHP:sr