

Pls set up file

DATE : 5/6/88  
TIME : 10:35  
FILE # : \_\_\_\_\_  
CALL IS ☒ TO / ☐ FROM CUSTOMER

RECORD OF TELEPHONE CALL

CUSTOMER NAME: LEE AUGUSTINE DEALER: \_\_\_\_\_  
ADDRESS: \_\_\_\_\_ ADDRESS: \_\_\_\_\_  
PHONE: (714) 637-3450 PHONE: \_\_\_\_\_  
PRODUCT: XP-100 CODE/S/N: B7522376  
CALIBER: 7mm BR

CUSTOMER'S ATTITUDE:

BEGINNING: \_\_\_\_\_ IRATE ☒ ANGRY \_\_\_\_\_ CALM \_\_\_\_\_ PLEASED  
AT END: \_\_\_\_\_ IRATE \_\_\_\_\_ ANGRY \_\_\_\_\_ CALM ☒ PLEASED

CUSTOMER CONCERN: Customer ordered XP-100 & found front sight mounting holes dimpled with bore - gun was returned by Bolea Gunsmithing - gun that replaced original had same problem.

RESOLUTION: Mr. Augustine is sending gun back to my attn. next day air for examination & replacement

COMMENTS: \_\_\_\_\_

called Bill Bradbury to set up "flag" for gun & requested them to contact me when gun arrives.