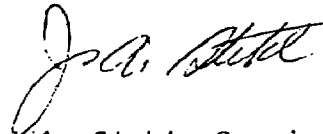


parts. In future use we strongly advise that oil, bore cleaning preparations, or other lubricants be used with care and not let accumulate in or on the trigger assembly.

Since we found the trigger assembly to be contaminated, we can either clean the present assembly or, if it will better restore confidence in the rifle, we will install a new trigger assembly at no-charge as a good-will gesture (either option is subject to a \$10.00 handling charge plus the return shipping amount). We will await the decision and reply.

Thank you for affording us the opportunity to examine the rifle and report our findings.

Sincerely,

A handwritten signature in cursive script, appearing to read "J.A. Stekl".

J.A. Stekl, Specialist
Product Service

JAS:tp

cc: S.E. Sargent