

DATE: 12/9/97
TIME: 4:30
FILE #: _____
CALL IS TO / FROM CUSTOMER

RECORD OF TELEPHONE CALL

CUSTOMER NAME: Tracy Blum Kewship DEALER: _____
ADDRESS: _____ ADDRESS: _____
PHONE: Amelia VIA 23002 PHONE: _____
PRODUCT: 200 BPLC - 1964 CODE/S/N: _____
CALIBER: 000000

CUSTOMER'S ATTITUDE:

BEGINNING: _____ IRATE _____ ANGRY X CALM _____ PLEASED

AT END: Ed _____ IRATE _____ ANGRY _____ CALM _____ PLEASED

CUSTOMER CONCERN: got sent gun in for rebarreling
now comes back & trig goes click
then hesitation then fire. Commith
says it the problem is in the bolt

RESOLUTION: _____

COMMENTS: Trig off by commith
when got back had a cold trig pull
Went trig pull w/in 4 lbs.