

DATE: 12/7/92
TIME: _____
FILE #: _____
CALL IS TO ~~FROM~~ CUSTOMER

RECORD OF TELEPHONE CALL

CUSTOMER NAME: Jenny Bowdoin, MS DEALER: _____
ADDRESS: _____ ADDRESS: _____
PHONE: 601 843-8341 PHONE: _____
PRODUCT: 700 BDL CODE/S/N: _____
CALIBER: _____

CUSTOMER'S ATTITUDE:

BEGINNING: _____ IRATE _____ ANGRY X CALM _____ PLEASED

AT END: _____ IRATE _____ ANGRY X CALM _____ PLEASED

CUSTOMER CONCERN: Talked to JAS 1st who unloaded
M/700 & loaded bolt handle (bolt lock gun) &
gun allegedly fired blowing out windshield
of friend's vehicle. Went to gunsmith (local)
who installed non bolt lock & sig. arm -

RESOLUTION: gun ok now. JAS told her to send
gun in for exam & reply.

COMMENTS: _____

