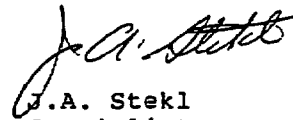


Disassembly of the rifle disclosed that the under-side of the barreled-action and trigger assembly was extremely dirty and oily and that the trigger assembly contained an excessive amount of dirt and oil. It is entirely possible that under cold conditions the oil and dirt in the assembly caused the internal trigger parts to hang-up and resulted in the reported malfunction. In future use, we recommend that oil be used sparingly and not let accumulate in or on the trigger assembly.

As a gesture of good-will, and to insure that our customers faith in the rifle is restored, we will clean the rifle and replace the trigger assembly with a new assembly at no charge.

Thank you for having afforded us this opportunity to be of service, and we trust that our handling meets with approval.

Sincerely,



J.A. Stekl
Specialist
Product Service

JAS/rld