

to be as helpful as possible to our customer, therefore, as a gesture of good-will, we will install a new trigger assembly at no-charge, and will return the rifle as soon as possible.

Thank you for having afforded us this opportunity to be of service, and we trust that our handling meets with your approval.

Sincerely,

A handwritten signature in black ink, appearing to read "D.J. Sanita", written in a cursive style.

D.J. Sanita  
Product Service

DJS:tpp

*Remington Arms Company, Inc.*