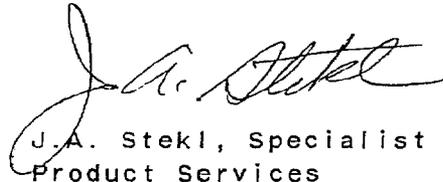


The trigger pull was measured to be 4 pounds and the trigger engagement was measured to be .017", both within specifications. The trigger over-travel was found to be .022", also within our specifications. The sealant on the trigger adjusting screws appeared to be original, indicating the trigger assembly had not been tampered with outside our factory.

Based on the results of our examination and testing of your rifle, Remington Arms Company, Inc. cannot accept any responsibility or liability for the reported incident. However, we do want to be as helpful to you as possible. Therefore, as a gesture of good-will, we will replace the trigger assembly at no-charge. The replacement trigger assembly can have the same features as your present gun, that is with the bolt lock feature. Or, we can provide the replacement assembly as one which allows opening the bolt with the safety in the "on safe" position, if you prefer. In either event, we hope that your confidence in this rifle will be restored. If this is acceptable to you, please notify me of your choice at your convenience.

Thank you for affording us the opportunity to examine your rifle and report our findings. Once again, I apologize for the delay in this response.

Sincerely,



J.A. Stekl, Specialist
Product Services

JAS: tpp

xc: W.L. Ericson
Ms. Judy Owik

bxc: F. Supry