

However, It was noted that the safety arm of your rifle was, at times, difficult to move from the "safe" to the "fire" position. If this condition was present when the alleged malfunctions occurred, trigger contact with your trigger finger could have been a possibility.

In order to correct the occasional stiff safety problem, we will install, at no charge, an entire new trigger assembly of which the safety arm is an integral part. This will not only insure a positive safety switch but will also give you a whole new trigger group so that you can be completely confident in your rifle.

Thank you for allowing us the opportunity to examine your rifle and report our findings. We are confident that our handling will meet with your approval.

Sincerely,

A handwritten signature in cursive script, appearing to read "J.A. Stekl".

J.A. Stekl
Supervisor
Product Service

JAS:tp

Remington Arms Company, Inc.

PPS 01045