

Pls. Set up file

DATE: 11/5/91  
TIME: 10:50  
FILE #: \_\_\_\_\_  
CALL IS TO 1 FROM CUSTOMER

RECORD OF TELEPHONE CALL

CUSTOMER NAME: Robert Du Von

DEALER: Office

ADDRESS: 905 Mason Beam  
Center, TX 75935

ADDRESS: 224 Sullyville St.  
Center, TX 75935

PHONE: (409) 598-5621

PHONE: \_\_\_\_\_

PRODUCT: m/700

CODE/S/N: 367847

CALIBER: 6mm

Bought used

CUSTOMER'S ATTITUDE:

BEGINNING: \_\_\_\_\_ IRATE \_\_\_\_\_ ANGRY  CALM \_\_\_\_\_ PLEASED

AT END: \_\_\_\_\_ IRATE \_\_\_\_\_ ANGRY \_\_\_\_\_ CALM \_\_\_\_\_ PLEASED

CUSTOMER CONCERN: Rifle will fire when safety is released  
young son was their hunter, when incident occurred -  
no injury or P.D.

RESOLUTION: \_\_\_\_\_

COMMENTS: In sending rifle to my attention for examination