

DATE : 2/1/88
TIME : 7:50
FILE # : _____
CALL IS TO FROM CUSTOMER

RECORD OF TELEPHONE CALL

CUSTOMER NAME: Peron Einkauf DEALER: _____
ADDRESS: 2417 Hwy 36 N ADDRESS: _____
Seely, Tex. 77474
PHONE: (409) 272-3871 PHONE: _____
PRODUCT: McHawk 600 CODE/S/N: A6530926
CALIBER: _____

CUSTOMER'S ATTITUDE:

BEGINNING: _____ IRATE _____ ANGRY ✓ CALM _____ PLEASED
AT END: _____ IRATE _____ ANGRY _____ CALM ✓ PLEASED

CUSTOMER CONCERN: Gun fired on safety release putting
hole in truck tank

RESOLUTION: Installing new trigger, as good will
paying repair bill and 6.00 transportation for
mailing gun.

COMMENTS: Gun bought 2nd hand. On spanner
found trigger ass'y. altered out of Rem. spec.