

REPAIR SERVICE
R-89-07822
Remington.

Make repair at no charge, fit new trigger assembly



REMINGTON ARMS COMPANY, INC.

SPORTING ARMS-AMMUNITION-TARGETS-TRAPS

ILLION, NEW YORK 13357

TELEPHONE (315) 894-9961

March 22, 1989

Mr. Daniel R. Fagan
1305 20th St.
Oceano, CA 93445

Dear Mr. Fagan:

Our experts have completed their examination of your Model 700 270 caliber Mountain Rifle, serial number C6218514, which you returned with the alleged complaint that the rifle fired when moving the safety to the fire position.

The returned firearm, which was produced in December of 1987, was found to contain our high-pressure proof test, gallery test, and final inspection stampings, indicating that it had successfully passed all necessary tests and inspections prior to shipment from our factory.

The general condition of the rifle appeared to be very good and, in going over the individual parts, we found headspace, recoil shoulders, and chamber all to be normal.

Examination of the rifle and trigger assembly could not duplicate the reported malfunction. Many attempts were made to cause the rifle to fire when removing the safety lever, without success. The only manner in which the rifle could be made to fire is with the safety off and the trigger pulled, as designed.

Trigger pull was measured at 6 pounds, and sear lift with the safety in the on position was found to be well within specifications at .012. However, it was noted that more than normal force was required to move the safety assembly.

Mr. Fagan, to restore your faith in this rifle, we will install a new trigger assembly at no-charge and return the rifle as soon as possible.