

Remington.



REMINGTON ARMS COMPANY, INC.

SPORTING ARMS-AMMUNITION-TARGETS-TRAPS

ILION, NEW YORK 13357

TELEPHONE (315) 894-9961

February 10, 1988

Mr. Billy R. Farr
411 Foster Street
Ashebord, NC 27203

Dear Mr. Farr:

Your letter of January 17, 1988 that was addressed to our Firearms Product Manager, Bridgeport, Connecticut, regarding the stock on your new Model XP-100 handgun, serial number B7521071, has been forwarded to this office for handling.

We were indeed sorry to learn of your having a problem of this nature, as it is not representative of Remington quality.

Please, at your convenience, return the stock only, together with a copy of this letter, via U.P.S. transportation C.O.D. to:

Remington Arms Company, Inc.
ATTN: Arms Service Div.
14 Hoefler Ave.
Ilion, N.Y. 13357

If, upon receipt, the glue can not be satisfactorily removed, we will replace the stock at no-charge to you.

Per your request, we are enclosing a copy of our 1988 catalog.

Thank you for bringing this matter to our attention, Mr. Farr, and for having afforded us this opportunity to be of assistance to you.

Sincerely,

A handwritten signature in cursive script that reads "J.A. Stekl".

J.A. Stekl
Supervisor
Product Service

JAS:nb

encl.