

To: KOG, MJK & DJS

*Set up file* LEN. FORNADEL / GRICE

REPAIR GUN UPDATE FUNCTION: I (N) EXT (R) REV (U) PDATE (I) NQ (E) XACT 03/04/93  
 ENTER REPAIR NUMBER -----> 9225004 14 32 31  
 SERIAL NO: S6214880 NEW SERIAL NO: MODEL: 700  
 FROM: (CUST NUM: 005411) GRICEGUNSH GA/CAL: 300WIN  
 GRICE WHOLESALE TYPE: MAG/SS  
 216 REED ST ACCESSORIES: W/STUDS  
 PO BOX 1028  
 CLEARFIELD PA 16830  
 SHIPPED TO:

*1700 \$1993*

DATE CODES: DM 9-92  
OTHER ACCESSORIES:

COMMENTS:

DATES: RECEIVED 11 17 92 TO GALLERY 02 26 93 FROM 00 00 00 ENTERED BY: JJM  
 OPENED 11 20 92 PROD SERV 12 03 92 12 07 92 REPAIRMAN: REF  
 ESTIMATED 12 08 92 TAG GUNS 00 00 TYPIST:  
 PROMISED 00 00 00 REJECTED 00 00 CORRESPONDENT:  
 REPAIRED 00 00 00 CASH RECEIVED:\$ 0.00 BILL TYPE: N  
 SHIPPED 00 00 00  
 BILL TYPE PF1=VIEW DETAIL PF2=REPRINT R&E PF3=PRINT R&E PF5=CUST MAINT

REPAIR NUMBER: 9225004 NO CHARGE EST/LETTER LSTD 03/04/93  
 CUSTOMER NAME: GRICE WHOLESALE 14 32 37

REQUEST: AFTER WORKING ACTION A FEW TIMES, THEN FIRING PIN WOULD NOT COCK, IF BOLT WAS CLOSED WITH SAFETY ON, WOULD FIRE WHEN SAFETY WAS RELEASED -  
 MAIN FAULT: NO FAULT FOUND - COULD NOT DUPLICATE COMPLAINT - RIFLE AND TRIGGER ASSEMBLY OPERATE NORMALLY IN EVERY RESPECT - TRIGGER PULL - 5 1/2 LBS.; SEAR-LIFT .0135"  
 DATE OF MFG: 09-92  
 PARTS: \$ 0.00 1 97490 TRIGGER ASSEM (SS)  
 LABOR: \$ 0.00 REPAIR - NO CHARGE PER K. GREEN

REPAIRMAN'S INITS: REF NUM OF WKS: 03 CORRESPONDENT'S INITS:  
 TOTAL VALUE:\$ 0.00 PF1 = INQ PF2 = ESTIMATE  
 NO MORE DATA AVAILABLE FOR THIS REPAIR

*On 12/8/92 we estimated a 1/2 price trigger replacement purely as a gesture of goodwill. Product service found nothing wrong w/ the gun. We never received a response to our estimate so the gun has been here all this time. The first we knew of this problem was when K. Green sent us a slick message from W. Beckman. Last week Len agreed to replace the trigger w/c and return. The gun is in the gallery. KAC 3/4/93*