

DATE: 6/24/98

TIME: 9:17

FILE #:

CALL IS TO FROM CUSTOMER

New (2nd) fire
- 93-13929

RECORD OF TELEPHONE CALL

CUSTOMER NAME: Mick Gupien

DEALER:

ADDRESS:

ADDRESS:

PHONE: (304) 366-2428

PHONE:

PRODUCT: 788

CODE/SN: A6124431

CALIBER: 6 mm

CUSTOMER'S ATTITUDE:

BEGINNING: ☐ IRATE ☐ ANGRY ☒ CALM ☐ PLEASED

AT END: ☐ IRATE ☐ ANGRY ☐ CALM ☒ PLEASED

CUSTOMER CONCERN: Status of 2nd 788 he's
sent in - DTS said

look like new bbl any @ 58.00 or
repl. ADL @ 234.00 stated M-1.
Gupien. I used screen & we only rec'd

RESOLUTION: gun on 6/22 told him so. He'll
call DTS or RHP take in week.

COMMENTS: