

FLAG

DATE : 2-22-89

TIME : 3:53 p.m.

FILE # : _____

CALL IS TO FROM CUSTOMER

then

RECORD OF TELEPHONE CALL

→ Totally uncooperative says customer

CUSTOMER NAME: Edward Garcia DEALER: K-Mart #4121

ADDRESS: 275 E. 112 Dr. North Glenn, CO 80233 ADDRESS: 5051 Federal Blvd. Denver, CO.

PHONE: (303) 457-0908 PHONE: (303) 433-8815

PRODUCT: <u>#1. M/700 ADL 7M Mag</u>	CODE/S/N: <u>#1. B6551023</u>
<u>#2. M/700 " " "</u>	<u>#2. B6551711</u>
CALIBER: <u>#3. M/700 " " "</u>	<u>#3. B6553947</u>

[GUNS NOT ON TARP]

PD X stereo/hole in carpet on gun # 1, # B6551023

CUSTOMER'S ATTITUDE:

BEGINNING: IRATE ANGRY X CALM PLEASED

AT END: IRATE ANGRY X CALM → X PLEASED

CUSTOMER CONCERN: ^{son} #1 gun - alleged FSR when son showing wife ^{in apt.} w/lt gun. #2 gun - M1.6 was hunting alleged FSR - no injury. Then went home & tried several times & it did it again. ~~This gun alleged FSR's~~

Note - both gun 1 + gun would alleged FSR only when resting on their (guns') left side!

Gun # 3 - same thing happened but only when resting gun on left side

Customer may send receipt for stereo damage

COMMENTS: B6553947 - the magazine also won't chamber 2nd shell.

NOTE - CUSTOMER WANTS TO EMPHASIZE THAT ABOVE RIFLES ARE MORE APT TO FSR WHEN RIFLES ARE RESTING ON LEFT SIDE.

→ GUNS HAVE BEEN FLAGGED TO TAS'S ATT. in AS RECEIVING