

DATE : 5/19/89
TIME : 4:15 PM
FILE # : _____
CALL IS FROM CUSTOMER

RECORD OF TELEPHONE CALL

CUSTOMER NAME: Russell Gates DEALER: _____
ADDRESS: Alamo Country Club ADDRESS: _____
Box 421 Alamo, Tex 75816
PHONE: 512-787-4937 PHONE: _____

PRODUCT: 700 CODE/S/N: B6500501
CALIBER: 7mm Mag

CUSTOMER'S ATTITUDE:

BEGINNING: IRATE ANGRY CALM PLEASD
AT END: IRATE ANGRY CALM PLEASD

CUSTOMER CONCERN: Spd 3 times when releasing safety
Customer stated he may have pulled trigger it always
happened while he was hunting

RESOLUTION: _____
Requested to return - customer agreed

COMMENTS: _____

