

Remington.



REMINGTON ARMS COMPANY, INC.

SPORTING ARMS-AMMUNITION-TARGETS-TRAPS

ILION, NEW YORK 13357

TELEPHONE (515) 894-9961

February 4, 1985

Mr. Roy T. Harwell
NorthShore Country Club
501 Broadway
Portland, Texas 78374

Dear Mr. Harwell:

Your letter concerning difficulties experienced with your Remington Model 700 270 caliber rifle has been received.

We deeply regret your having had a problem of any kind.

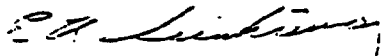
In order for us to determine the cause of the incident, it is necessary for the firearm, the round in use at the time of the incident, and any remaining cartridges, to be returned for our examination. Therefore, please return the firearm via United Parcel Service, transportation C.O.D. In a similar manner (to comply with Federal regulations), please return the live rounds in a separate container to the following address and marked to the attention of this writer:

Remington Arms Company, Inc.
Product Service
Ilion, New York 13357

Upon receipt of the firearm, our experts will thoroughly examine it and determine the cause. If we find that our product was defective in any way, we will assume complete responsibility.

Thank you for bringing this matter to our attention and for the opportunity to be of service to you.

Sincerely,


E.F. Sienkiewicz, Manager
Product Service

EFS:tpp