

Remington.



REMINGTON ARMS COMPANY, INC.

SPORTING ARMS-AMMUNITION-TARGETS-TRAPS

ILION, NEW YORK 13357

TELEPHONE (315) 895-3200 May 20, 1993

Mr. Robert L. Howard
11237 Stone Mill Court
Fredricksburg, VA 22407

Dear Mr. Howard:

Your letter of May 5, 1993 that was addressed to our Wilmington, DE facility, regarding the difficulty you are experiencing with your Remington Model 700 BDL 30/06 caliber rifle, serial number A6349270, has been forwarded to this office for handling.

We were indeed sorry to learn of your having a problem of any kind while using one of our products, and especially that you were injured as a result of it.

We would be most interested in examining the rifle to try to determine the cause of the problem. To this end, we would appreciate your cooperation in sending your Model 700 to:

Remington Arms Co., Inc.
Attn: D.J. Sanita, Product Service
14 Hoefler Ave.
Ilion, NY 13357

Please boldly mark the two (2) butt ends of the outside of the package "SANITA" to expedite handling.

Thank you for bringing this matter to our attention, and we look forward to being of service to you.

Sincerely,


D.J. Sanita
Product Service

DJS:tpp

PPS 02430