

Please set up file

DATE : 5/21/90
TIME : 12:40
FILE # : _____
CALL IS TO FROM CUSTOMER

RECORD OF TELEPHONE CALL

CUSTOMER NAME: Mrs Howard Hughes DEALER: _____
ADDRESS: _____ ADDRESS: _____
PHONE: _____ PHONE: _____
PRODUCT: _____ CODE/S/N: _____
CALIBER: _____

CUSTOMER'S ATTITUDE:

BEGINNING: _____ IRATE _____ ANGRY _____ CALM _____ PLEASED
AT END: _____ IRATE _____ ANGRY _____ CALM _____ PLEASED

CUSTOMER CONCERN: Called re: 4/18/90 letter concerning m/700
accidental firing

I explained to Mrs Hughes that Remington cannot make a
determination before examining the allegedly defective trigger
RESOLUTION: _____
mechanism

COMMENTS: She is to check as to availability of parts & get back to
me.
JLS