

TIME: 4:05

COMPLAINT NO.: \_\_\_\_\_

RECORD OF TELEPHONE CALL

CUSTOMER NAME: Mr. Jim Johnson DEALER: \_\_\_\_\_  
ADDRESS: Box 67 ADDRESS: \_\_\_\_\_  
Jonesboro IL.  
PHONE: \_\_\_\_\_ PHONE: \_\_\_\_\_  
(618) 833-6828

PRODUCT: M1700 BDL CODE/SN: \_\_\_\_\_

☐ PERSONAL INJURY ☐ PRODUCT DAMAGE ☐ PRESIDENTIAL ☒ OTHER

CUSTOMER'S ATTITUDE:

BEGINNING: ☐ IRATE ☐ ANGRY ☒ CALM ☐ PLEASED

AT END: ☐ IRATE ☐ ANGRY ☒ CALM ☐ PLEASED

COMPLAINT: See attached Federal / J. Gourley message  
Gun firing upon safety release.

RESOLUTION: Spoke to party who will tell Mr. J. to call  
RHP collect. (If I don't hear by end of  
tomorrow, I'll write a letter to customer).

COMMENTS: