Remington.

REMINGTON ARMS COMPANY, INC.

SPORTING ARMS-AMMUNITION-TARGETS-TRAPS

ILION, NEW YORK 13357

TELEPHONE (315) 894-9961

Marv & Orv Langohr c/o Marv Langohr 8909 Hwy. 57 Baileys Harbor, Wi 54202 January 19, 1987

Dear Mr. Langohr:

This is in reply to you and your brother's letters regarding the cold weather operation difficulties you've been experiencing with your Model 700 rifles.

Extremely cold weather does not affect the spring forces of Model 700 rifles in any way. However, your Model 700 rifles may have improper lubricant used in the trigger assembly or may have grease in the bolt body and on the firing spring. A Remington Recommended Gunsmith should remove the firing pin assembly from the bolts and thoroughly clean and apply a light coat of Rem oil on the spring. This should correct any problems.

Enclosed for your convenience are Remington Recommended Gunsmith lists for the states of Wisconsin and Illinois. We suggest that you take your Model 700 rifles to a convenient Remington Recommended Gunsmith and have him perform this work for you. Thereafter, you should experience no problems of this type.

If you do continue to experience problems after this work is performed, please package the rifles concerned and send them via United Parcel Service, Transportation C.O.D. to:

Remington Arms Co., Inc., Arms Service Division Ilion, N.Y. 13357

Please include copies of this letter in with the rifles concerned. We will then address the difficulty at this plant as the problem would necessarily be in another gun area.

We trust this information will be of assistance to you and your brother, Mr. Langhor, and we wish you both every hunting and shooting success.

RHP:cm Enc. Product Service

Potter, Supervisor

Singerely