

Pls set up file

DATE : 10/5/89
TIME : 11:45
FILE # : _____
CALL IS TO/FROM CUSTOMER
TO

RECORD OF TELEPHONE CALL

CUSTOMER NAME: Mr. David Lewis DEALER: _____
ADDRESS: RT. #1, Box 130 ADDRESS: _____
Barona Vista, CO 81211
PHONE: (719) 395-8295 PHONE: _____
PRODUCT: M1700 CODE/S/N: 6760251
CALIBER: 270win

CUSTOMER'S ATTITUDE:

BEGINNING: _____ IRATE _____ ANGRY X CALM _____ PLEASED
AT END: _____ IRATE _____ ANGRY _____ CALM X PLEASED

CUSTOMER CONCERN: Bought rifle in 1976 - had malfunctions
in 1977 or 1978 - no problem until recently - rifle
failed when safety was released

RESOLUTION: _____

COMMENTS: Lewis to forward rifle to my attention for
examination (A.P.S. Trans. C.O.R.)