

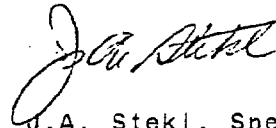
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In future use, we recommend that the rifle be cleaned properly and any dirt or oil not let accumulate in or on the trigger assembly, as this condition could adversely affect the operation of the trigger assembly (especially in cold temperatures when oil thickens).

As a gesture of good-will, and to insure that faith in the rifle is restored, we will install a new trigger assembly at no charge. However, a service charge will be applied for cleaning the action, plus a \$10.00 handling charge and return shipping.

Thank you for affording us the opportunity to examine the rifle and report our findings, and we trust that our handling will meet with approval.

Sincerely,

A handwritten signature in cursive script, appearing to read "J.A. Stekl".

J.A. Stekl, Specialist
Product Service

JAS:tp

PPS 03091