

Remington.



REMINGTON ARMS COMPANY, INC.

SPORTING ARMS-AMMUNITION-TARGETS-TRAPS

ILION, NEW YORK 13357

TELEPHONE (212) 594-7561

August 18, 1986

Mr. Robert L. MacDonald
97 Leland Rd.
Norfolk, MA 02056

Dear Mr. MacDonald:

Reference is made to your letter of August 13, 1986 regarding the firing malfunctions you have experienced with your Model 700, 30-06 caliber rifle, serial number A6406015.

We were indeed sorry to learn of your having a problem of the nature you described, as it is not characteristic of the Model 700 rifle.

Generally, the type of problem you described results from either improper adjustment of the trigger assembly outside our factory, from improper maintenance of the rifle, or from inadvertent contact with the trigger.

Please, at your convenience, return the rifle via U.P.S., transportation COD to:

Remington Arms Co., Inc.
14 Hoefer Ave.
Ilion, NY 13357
Attn: J.A. Stekl, Supervisor of Product Service

Be sure to boldly mark the two (2) ends of the outside of the package "STEKL", to expedite handling.

Upon receipt, the rifle will be thoroughly examined and, if it is found to be factory faulty, we will gladly make any necessary corrections on a no-charge basis.

Thank you for your letter, and we look forward to the opportunity to be of service to you.

Sincerely,

J.A. Stekl
J.A. Stekl, Supervisor
Product Service

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