

R.D. 2 Prizer Road
Pottstown, PA 19464
7 April 1988

Remington Arms Company, Inc.
Product Service Department
14 Hoefler Avenue
Ilion, N.Y. 13357
Attention: Mr. Dick St. John
Subject: Remington Model #700-BDL Rifle
Serial #6847404

Dear Mr. St. John,

The subject rifle is returned in accordance with a telecon between my father and Mr. Roger H. Potter which took place on 25 March 1988. My father recently purchased a model 700 BDL rifle which was recalled. He received a recall notice and subsequently contacted Mr. Potter to relate an experience that he had with my rifle, the subject of this letter, this past hunting season. Three times he loaded the rifle, and, each time upon pushing the safety forward to the "fire" position, the rifle fired unexpectedly. Mr. Potter advised that the rifle should be returned and he would see that the service department would attempt to duplicate the safety actuated firing. The results of the tests are to be reported to me, and, regardless of the outcome of the testing, Remington will, at their own expense, remove and replace the firing assembly. The rifle as it is currently configured has a bolt which is locked when the safety is on. I request that when the firing mechanism is replaced a mechanism be installed which does not lock when the safety is in the "ON" position.

I am a believer in Remington products and own a Model 7 rifle as well as a Model 370 shotgun. I have a young son that I am teaching the principles of conservation to and who I fully intend to raise on Remington Arms products.

Your continued interest in safety and quality after the sale are rare commodities in today's competitive environment. Your commitment to quality, integrity, and the safety of the sportsman is appreciated by this consumer and will maintain my commitment to your products.

If a question arises concerning the subject rifle, or you need to contact me for any reason, I can be reached during the day at (215) 354-4675.

Very truly yours,



William G. MacFarland