

*Remington.*



**REMINGTON ARMS COMPANY, INC.**

SPORTING ARMS-AMMUNITION-TARGETS-TRAPS

ILION, NEW YORK 13357

TELEPHONE (315) 894-9961

January 13, 1986

Mr. Jim McComb  
4802 Precipice Cove  
Austin, TX 78731

Dear Mr. McComb:

This is in reply to your recent letter requesting repair information for your Model 700 BDL, serial number B6561158 which, allegedly, fired upon safety release. As this is certainly not representative of Remington quality, we are most anxious to examine the firearm.

To this effect, we ask that you package the rifle and send it, via U.P.S., Transportation C.O.D., to:

Remington Arms Co., Inc.  
Product Service Dept.  
Attn: Mr. R.H. Potter  
Ilion, NY 13357

In order to expedite service, please attach the three (3) enclosed blaze orange stickers to both butt ends and to the top of the outside package. We will then have the rifle examined and advise you accordingly. Even if we cannot duplicate your incident, we will install a new fire assembly in the rifle to give you 100% confidence in the firearm at no charge.

Thank you for calling this matter to our attention, Mr. McComb, and for giving us this opportunity to be of service.

Sincerely,

A handwritten signature in dark ink, appearing to read "R.H. Potter".

R.H. Potter, Supervisor  
Product Service

RHP:tpg  
cc:1.