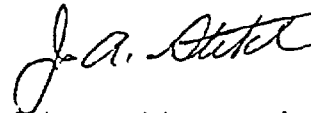


Please be sure to mark the two (2) butt ends of the outside of the package "STEKL" to expedite handling.

Thank you for bringing this matter to our attention, and for affording us this opportunity to be of service to you.

Sincerely,

A handwritten signature in cursive script, appearing to read "J.A. Stekl".

J.A. Stekl, Specialist
Product Service

JAS:tp