

DATE : 11/14/89
TIME : 3:45 PM
FILE # :
CALL IS TO FROM CUSTOMER

RECORD OF TELEPHONE CALL

CUSTOMER NAME: William Milster DEALER: Loney Gun and Ammo
ADDRESS: 3953 Quaker ADDRESS: 706 Loney Ferry Rd
Arnold Mo 63010 Mo
PHONE: 314-464-5270 PHONE: _____

PRODUCT: 700 BDL CODE/S/N: B6307034
CALIBER: 7mm Mauser

CUSTOMER'S ATTITUDE: Shipped 6/19/81 * (PI) Bob Thomas
(5758)
BEGINNING: _____ IRATE _____ ANGRY ☒ CALM _____ PLEASED
AT END: _____ IRATE _____ ANGRY _____ CALM ☒ PLEASED

CUSTOMER CONCERN: Alleged fire when safety was released
happened again on two occasions when rifle was unloaded
first time it happened in the woods (caused injury - broke my
thumb)

RESOLUTION: Customer agreed to return rifle for repair
Being returned to my attn.

COMMENTS: Flagged in System 11/14/89