January 12, 1987

Mr. David G. Morrill Rt. 1, Box 63-N Athol, ID 83801

Dear Mr. Morrill:

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Your letter of November 27, 1986, has reached this office for processing.

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The 7mm Remington unprimed brass you returned has been examined and we find that the cracks were caused by insufficient anneal after final necking and trimming.

We apologize for the fact that this was not discovered during one of our many inspections before the product was shipped.

In an effort to compensate for the inconvenience caused and to replace your defective product, we are enclosing a check for \$25.00 to cover the cost of five boxes of U7MMAG cases.

The code number which indicates a manufacturing date of our ammunition`is normally printed on the inside of one end flap of the box. I would appreciate your sending me one box on which you found the code missing.

Your Model 700 rifle complaint has been referred to our firearms plant. They will correspond directly with you regarding this matter.

We appreciate your support of our products and if we can be of any further service, please advise.

Cordially yours,

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W. T. Smith, Supervisor Product Service

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