

Setup file

DATE : 12-7-89
TIME : 12:25 PM
FILE # : _____
CALL IS TO FROM CUSTOMER

12/7/89 12:40 PM

RECORD OF TELEPHONE CALL

CUSTOMER NAME: John Nelson DEALER: _____
ADDRESS: 582 Helena ADDRESS: _____
E. MCEESDORT, PA. 15035
PHONE: 412-824-2937 PHONE: _____

PRODUCT: 700 CODE/S/N: 6784123
CALIBER: _____

CUSTOMER'S ATTITUDE:

BEGINNING: _____ IRATE _____ ANGRY X CALM _____ PLEASED
AT END: _____ IRATE _____ ANGRY _____ CALM X PLEASED

CUSTOMER CONCERN: Alleged loud when opening the bolt

RESOLUTION: Customer agreed to return for examination.

COMMENTS: [Signature]