

11/20/91
SCT. CAL.

To whom it may concern,

I am shipping you this Remington Model 700, .270 CAL, BOL, # B6529376, due to a malfunction in the safety mechanism.

ON TWO OCCASIONS, (one costing me THE LARGEST DEER I'VE SEEN IN ZONE DS CAL, AND POSSIBLY A FRIENDSHIP) THIS RIFLE HAS UNCHARGED WHEN SWITCHING THE SAFETY LEVER FROM SAFE TO FIRE.

AFTER THE FIRST INSTANCE I TOOK THE RIFLE TO A LOCAL GUNSMITH, DAVID KREIDER. HE CLEANED THE BOLT, BARREL, AND TRIGGER MECHANISM, RETURNED THE RIFLE TO ME. HE INFORMED ME THAT HE HAD ENCOUNTERED THE PROBLEM BEFORE BUT WAS UNAWARE OF ANY RECALL.

AFTER THE SECOND INSTANCE I DETERMINED TO SHIP THE RIFLE TO YOU.

I HAVE BEEN VERY PLEASED WITH THE PERFORMANCE OF THIS RIFLE FOR MANY YEARS AND HAVE ENJOYED MANY SUCCESSFUL HUNTS WITH IT. AS AN EMPLOYEE OF THE OUTDOORSMAN OF LAKE TAHOE FOR OVER 10 YEARS I SOLD MANY OF YOUR FIREARMS TO AS MANY HAPPY CUSTOMERS.

I WOULD APPRECIATE YOU DEALING WITH THIS PROBLEM IN THE MOST PROFESSIONAL MANNER YOU DEEM APPROPRIATE.

Sincerely,

Martin J. Olavarri

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