

Pls: set up file

DATE: 9/21/92

TIME: 1:15

FILE #: \_\_\_\_\_

CALL IS TO / FROM CUSTOMER

RECORD OF TELEPHONE CALL

Ref. by Jacobzink

CUSTOMER NAME: STEVE CO PARSONS

DEALER: \_\_\_\_\_

ADDRESS: RT. 3, Box 604

ADDRESS: \_\_\_\_\_

Wilkesboro, NC 28697

PHONE: (919) 973-4834 daytime Phone  
after 12:00 noon

PHONE: \_\_\_\_\_

PRODUCT: m/700

CODE/S/N: A6626021

CALIBER: 30/06

CUSTOMER'S ATTITUDE:

BEGINNING: \_\_\_\_\_ IRATE \_\_\_\_\_ ANGRY \_\_\_\_\_ CALM \_\_\_\_\_ PLEASED

AT END: \_\_\_\_\_ IRATE \_\_\_\_\_ ANGRY \_\_\_\_\_ CALM \_\_\_\_\_ PLEASED

CUSTOMER CONCERN: Mr. Parsons & son have both experienced  
firing on reason of safety. Also noticed stock is  
cracked at both handle mortar cut.

SOLUTION: \_\_\_\_\_

REMARKS: Is sending rifle to my attn. for exam