

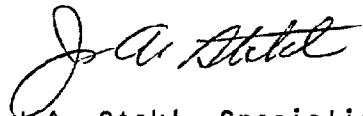
-2-

cause internal parts to hang-up and result in a malfunction. In future use, we recommend that oil be used sparingly and not let accumulate in or on the trigger assembly.

As a gesture of good-will, and to insure that your faith in the rifle is restored, we will clean the action of the rifle and install a new trigger assembly at no-charge to you. Please allow sufficient time for this service and return of the rifle to you.

Thank you for having afforded us this opportunity to be of service to you, and we trust that our handling meets with your approval.

Sincerely,

A handwritten signature in cursive script, appearing to read "J.A. Stekl".

J.A. Stekl, Specialist
Product Service

JAS:tpp

Remington Arms Company, Inc.

PPS 03903