

Mr. Rains, in future use, we recommend that the trigger assembly not be adjusted by untrained non-Remington personnel, and that oil be used sparingly and not let accumulate in or on the trigger assembly, as both of these conditions could adversely affect the operation of the trigger assembly.

As a gesture of good-will, we are installing a new trigger assembly and cleaning the action at no charge. Please allow 2 to 3 weeks to have this work performed.

Thank you for affording us this opportunity to be of service, and we trust that our handling will meet with your approval.

Sincerely,

A handwritten signature in dark ink, appearing to read "D.J. Sanita", is written over the typed name.

D.J. Sanita
Product Service

DJS:tpg

Remington Arms Company, Inc.

PPS 04017