## Remington.



## REMINGTON ARMS COMPANY. INC.

SPORTING ARMS-AMMUNITION-TARGETS-TRAPS

ILION, NEW YORK 13357

TELEPHONE GIS 894-9961

January 30, 1985

Mr. Donald V. Rickle 3 Mt. Brook Rd. Cornwall, New York 12518

Dear Mr. Rickle:

Reference is made to your recent letter regarding the accidental firings you have experienced with your Model 700 rifle, serial number A6491611.

We were indeed sorry to learn of your having a problem of the nature you described, as it is not characteristic of the Model 700 rifle.

Generally, the type of malfunction you described results from either improper adjustment of the trigger assembly outside our factory, from improper maintenance of the rifle, or, from pressure being inadvertently applied to the trigger as the safety is being moved.

Please, at your convenience, return the rifle <u>via</u> insured and collect transportation, to:

Remington Arms Co., Inc. Attn: J.A. Stekl, Supervisor Product Service Ilion, New York 13357

Upon receipt, we will thoroughly examine the rifle and, if it is found to be factory faulty, any necessary corrections will be made on a nocharge basis.

Thank you for bringing this matter to our attention and for affording us this opportunity to be of service to you.

Sincerely,

J.A. Stekl, Supervisor
Product Service

Product Service

JAS: tpp