

January 29, 1985

Mr. Hector Rocha, Jr.  
403 Mier St.  
Laredo, Texas 78040

Dear Mr. Rocha:

Your letter of January 17, 1985 that was addressed to our Bridgeport, Connecticut facility, regarding the accidental discharges you have experienced with your Model 700 ADL 243 Win. caliber rifle, serial number A6802936, has been forwarded to this office for handling.

We were sorry to learn of your having a problem of the nature you related, as it is not characteristic of the Model 700 rifle.

Generally, the type of malfunction you described results from either improper adjustment of the trigger assembly outside our factory or, improper maintenance of the rifle.

Please, at your convenience, return the rifle via insured and collect transportation, to:

Remington Arms Company, Inc.  
Arms Service Div.  
Ilion, New York 13357

Upon receipt, we will thoroughly examine the rifle and, if it is found to be factory faulty, we will gladly make any necessary repairs on a no-charge basis.

Thank you for bringing this matter to our attention and for affording us this opportunity to be of service to you.

Sincerely,

J.A. Stekl, Supervisor  
Product Service

JAS:tpg