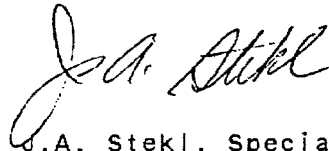


future use, we strongly advise that lubrication be used sparingly and not let accumulate in or on the trigger assembly.

As a gesture of good-will, we are replacing the trigger assembly and cleaning the action at no-charge. However, there will be a \$10.00 handling and shipping charge. Please allow three (3) weeks to have this work completed and the rifle returned.

Thank you for allowing us the opportunity to examine the rifle and report our findings, and we trust that our handling meets with your approval.

Sincerely,

A handwritten signature in cursive script, appearing to read "J.A. Stekl".

J.A. Stekl, Specialist
Product Service

JAS:tp

Remington Arms Company, Inc.

PPS 04272