

DATE : 9/23/89
TIME : 2:10
FILE # : _____
CALL IS TO FROM CUSTOMER

RECORD OF TELEPHONE CALL

CUSTOMER NAME: Mr. Ross DEALER: _____
ADDRESS: RD #2 Box 2 ADDRESS: _____
Union, PA 15431
PHONE: 412-277-0128 PHONE: _____

PRODUCT: 700 LH CODE/S/N: A6511590
CALIBER: 7mm Mag

no FI or damage

CUSTOMER'S ATTITUDE:

BEGINNING: _____ IRATE _____ ANGRY ☒ CALM _____ PLEASED
AT END: _____ IRATE _____ ANGRY ☒ CALM _____ PLEASED

CUSTOMER CONCERN: Will fire when opening the bolt, must wait
a second, purchased new from Ross Arms, PA
Malfunction every 2 or 3 times

RESOLUTION: Customer agreed to return rifle for repair

[Signature]

COMMENTS: _____

