

June 14, 1993

Remington Arms Company, Inc.
ATTN: Dennis Sanita
14 Hoefler Ave.
Ilion, NY 13357

Dear Sir,

I am having a problem with my Remington Model 700 rifle. I have had this rifle for many years and have never before had problems with it. Recently I had a very troubling accident where the rifle discharged when the safety was moved to the fire position, yet the trigger was not touched when the safety was moved. Luckily, the rifle was pointed in a safe direction so no one was hurt.

I have repeated this numerous times with an empty chamber and the rifle fires when the safety is moved to the fire position. So I am sure that there is a problem with the rifle and that I did not accidentally pull the trigger while releasing the safety.

I was instructed by your company to return the rifle to you for repairs. I would like to have a totally new trigger assembly installed, since I could never again trust the trigger currently in the rifle. I feel these repairs should be covered under warranty since the trigger is defective. If they would not be, please contact me before beginning any repair work.

I would appreciate you expediting the repairs to my rifle as I am leaving for a hunt in early September, and was planning on using this rifle.

If you have any questions, please call or write me.

Thank you,

Scott M Scharnitz

Scott M Scharnitz
605 Buckingham Dr.
Northampton, PA 18067
(215) 774-5463 Daytime
(215) 262-0945 Evenings

P.S. Could you
also tell me in
what year this
rifle was manufactured

Thanks
Purchased Used
per letter 6/30/92

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