

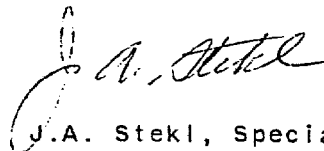
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cially if the rifle was being used in cold temperatures where the oil would become even thicker and would inhibit the movement of internal trigger parts. In future use, we strongly advise that oil, bore cleaning preparations, or other lubricants be used with care and not let accumulate in or on the trigger assembly.

Since we found the trigger assembly to be contaminated, we can either clean the present assembly or, if it will better restore confidence in the rifle, we will install a new trigger assembly at no-charge as a good-will gesture (either option is subject to a \$10.00 handling plus the return shipping amount). We will await the decision and reply.

Thank you for affording us the opportunity to examine the rifle and report our findings.

Sincerely,

A handwritten signature in cursive script, appearing to read "J.A. Stekl".

J.A. Stekl, Specialist  
Product Service

JAS:tp