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Since you have a Wyoming hunt in the near future, we will expedite examination of your rifle and make any necessary repairs at no-charge to you, and return the rifle as soon as possible.

We apologize for the inconvenience this matter has caused you, and hope that our handling meets with your approval.

Sincerely,

A handwritten signature in dark ink, appearing to read "J.A. Stekl". The signature is fluid and cursive, with a large initial "J" and a stylized "A".

J.A. Stekl, Specialist  
Product Services

JAS:nb