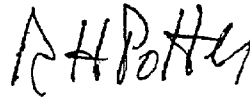


July 11, 1986

Thank you for calling this matter to our attention, Dr. Schwab,
and for giving us this opportunity to be of service to you.

Sincerely,

A handwritten signature in dark ink, appearing to read "RHPOTTER". The letters are stylized and connected, with a prominent "R" and "P".

R.H. Potter, Supervisor
Product Service

RHP:tpp