PRODUCT SERVICE

October 12, 1991

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J. Stekl Remington Arms Company, Inc. Hion, New York 13357

RE: Repair Order # 91-1/410

Dear Mr. Stekl:

I received the report on the findings on my rifle. Do I understand the findings were that it would not fire by flipping the safety off when your people tested it? It did twice just before it was sent to your company. The first time in the pick up and the second time when my husband checked it out at the rifle range. He tested it just to be sure my finger wasn't on the trigger when it fired the first time. It fired when the safety was taken off and his finger was not on the trigger.

As for the bolt being loaded with oil, it was cleaned and oiled just prior to shipping to Remington. The cold temperature stated is not the problem either as it was summer when I had the rifle incident. It doesn't get used in the winter anyway. This rifle has had very little use as I am not a hunter. This rifle has been taken out mostly as protection from bear on berry and mushroom picking outings. Most of it's time has been spent in the gun cabinet.

As, for the trigger not being at factory specs, it is as I bought it when I sent it to you. It hasn't been in any gun repair shop and I don't loan it out.

I still feel that Remington is responsible for cost of repairs to the pick up also.

Sincerel

Midga Stokley P.O. Box 792

Haines, Alaska 99827