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We trust that we have clarified the circumstances that could possibly have caused the accidental firings and, as a gesture of good-will, even though there is nothing wrong with the present trigger assembly, we can replace it with another assembly at no-charge, to insure that your customer's faith in the rifle is restored, or, the rifle can be returned as received. We will await the decision and reply.

Thank you for having afforded us this opportunity to examine the rifle and to be of service.

Sincerely,

J.A. Stekl, Supervisor Firearms Product Service

JAS: tpp