

DATE: 6/12/91  
TIME: 11:35  
FILE #:  
CALL IS TO FROM CUSTOMER

RECORD OF TELEPHONE CALL

CUSTOMER NAME: Ed Thornton DEALER: Richmond Gun Shop  
ADDRESS: At 3 Box 85 ADDRESS: VA  
Woodford, VA 22580 Mr. Hobgood  
PHONE: (864) 783-2313 PHONE: → 3 yrs old  
PRODUCT: M/700 BDL Vmt CODE/S/N: 6713083  
CALIBER: 222 Rem

PI NO

CUSTOMER'S ATTITUDE:

BEGINNING: IRATE ANGRY X CALM PLEASD  
AT END: IRATE ANGRY X CALM PLEASD

CUSTOMER CONCERN: Varmint hunting & allegedly  
closed bolt & gun fired.  
Took to above repair station & was  
told connector broke. Wants Richmond  
Gunshop to install new assy & send  
RESOLUTION: RHP respect one. Talked to RDG  
who said OK. Called him back & made  
those arrangements. Trig assy coming  
to RHP with connector parts.

COMMENTS: \_\_\_\_\_  
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