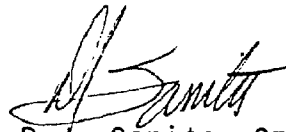


not let accumulate in or on the trigger assembly, and that the trigger assembly not be adjusted by untrained non-Remington personnel, as both of these conditions could adversely affect the operation of the trigger assembly.

As a gesture of customer good-will, we are installing a new trigger assembly and cleaning the action at no-charge.

Thank you for having afforded us the opportunity to be of service, and we trust that our handling meets with your approval.

Sincerely,

A handwritten signature in cursive script, appearing to read "D.J. Sanita".

D.J. Sanita, Specialist
Product Service

DJS: tpp

Remington Arms Company, Inc.

PPS 05077