

U S Insured Mail

David E. Troxell

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Liberty, Pennsylvania 16930

NOTE: You must present the article, container, and packaging when filing a claim for damage.

May 5, 1994

Remington Arms Company, Inc.
Arms Service Division
Ilion, New York 13357

Gentlemen:

As you can see, enclosed is a model 700 Classic in 22-250 Remington caliber bearing serial number A6584722. The reason for it being returned is that it will not engage in the cocked position anymore. When one opens and closes the bolt it will not stay cocked like it is supposed to. Also, when the safety is taken off it will fire. You may cock the rifle with the safety on, then when the safety is taken off it fires. I have had the rifle for many years, but never have had many rounds fired through it, less than five hundred. It just became in the present condition just a few days ago. I own believe it or not close to twenty Remington firearms and this is the first time I have ever experienced any problems with any of them. In fact, just yesterday, I purchased one of your new model 700VS in 22-250 caliber. And I also own a model 700BDL in 22-250 caliber. So please repair, check out completely, and test fire one of my many Remington firearms enclosed and return when possible. I did not even clean it so you may inspect it without any changes what so ever. Keep up the great work. I have had great success with all of my Remington firearms and you probably would not believe all of the game that I have taken with them. They are fantastic firearms.

Sincerely thanking you,

David E. Troxell

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