

bcc: D.J. Sanita

uuu-18

April 25, 1983

Mr. Stephen P. Walker  
Rts. 1, Box 199  
Slater, Missouri 65349

Dear Mr. Walker:

Your letter of March 28, 1983 that was sent to our Bridgeport, Connecticut facility, regarding the accidental firing you experienced with your Model 700 BDL L.H. 30-06 caliber rifle, has been forwarded to this office for handling.

We were indeed sorry to learn of your having a problem of the nature you described, as it is not representative of Remington quality, nor characteristic of the Model 700 rifle.

Generally, the type of incident you described results from either improper adjustment of the trigger assembly outside our factory, foreign material, such as excessive lubrication, inside the trigger assembly, or, from pressure being inadvertently applied to the trigger while the safety is in the "fire" position.

Please, at your convenience, return the rifle via insured and collect transportation, to:

Remington Arms Company, Inc.  
Attn: E.F. Sienkiewicz  
Ilion, New York 13357

Upon receipt, we will thoroughly examine your rifle and, if it is found to be factory faulty, any necessary repairs will be made on a no-charge basis. If otherwise, a repair quotation will be sent for your approval prior to effecting any repairs.

Thank you for bringing this matter to our attention, Mr. Walker, and for having afforded us this opportunity to be of assistance to you.

Sincerely,

J.A. Stekl, Supervisor  
Firearms Product Service

JAS:tp