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the completion of our examination of your rifle.

Although you are not currently using your rifle, your complaint is of concern to us. I apologize for the delay in responding to your letter, but with vacations this time of the year, I'm temporarily quite behind in my correspondence.

Thank you for bringing this matter to our attention, and I look forward to the opportunity to be of assistance to you.

Sincerely,

A. Steki, Specialist

Product Service

JAS: tpp